

## Welcome to the OFFICE of

**Elaine K. Johnson, MA, LP, LADC**

2055 White Bear Avenue, Suite A Maplewood, MN 55109

651-209-0560 Ext. 4 \* Fax 651-770-8018

Elaine K. Johnson is highly professional and skilled in caring for adults, adolescents and children, and is dedicated to serving your special needs and concerns. In a setting that is caring, supportive and ethical, she works to empower individuals, couples and families to manage their own well-being.

### **Patient Satisfaction**

Thank you for trusting her ability to provide you with appropriate, high quality care. She will make every effort to treat each client with respect and dignity regardless of race, beliefs, national origin, source of payment, age, religion, disability, or sexual preference.

If you experience a problem with any service, please discuss it with her. If the situation is not resolved, or if the nature of the concern prohibits such discussion please contact her licensing boards.

### **Financial Responsibility**

I request co-payment at the time of service. All claims will be submitted to insurance companies by Professional Services Consultants at 651-738-8561. Please ask for Aimee at extension 12 with any specific questions or concerns. Some insurance plans limit the number of sessions covered so you will want to understand the benefits available to you. In addition, I am in-network for a number of plans but remain out of network for others. I suggest that either you and/or Aimee at Professional Services Consultants discern the coverage provided by your insurance company.

### **Initial Appointment**

Your first appointment will take approximately one hour. During this appointment, you can discuss your situation and concerns with Elaine. This along with 1-2 further assessment sessions will be conducted prior to making a recommendation for treatment. I require a 24-hour notice to change or cancel an appointment. Missed or canceled appointments without the 24-hour notice will be charged at the regular rate.

### **Confidential Information**

Information you furnish to Elaine K. Johnson, MA, LP, LADC is confidential according to the Minnesota Access to Health Records Statute. This means that only you and Ms. Johnson have access to information in your chart.